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TNPDCL to introduce mobile app for electricity meter reading

CHENNAI – 26 Nov, 2026 The Tamil Nadu Power Distribution Corporation limited (TNPDCL) is developing a mobile application in which domestic consumers could themselves assess the readings of the digital meters with the details of units consumed automatically getting captured in the servers of the individual consumers.

As the TNPDCL is facing manpower shortages on all fronts, including helpers, gangmen, wiremen and supervisors, the shortage of assessors for meter readings have become a big headache.

The domestic consumers in the city have been complaining about assessors not undertaking door to door bi-monthly readings within a particular cycle properly. In some cases, the problem of assessors involved in table reading (where units are randomly uploaded by the assessors without visiting the homes) have also been identified.

Social activist S. Kumararaja said self assessment of meters



was allowed previously but the system was stopped. This self assessment of the meter system would help pave the way for preventing consumers from overpaying their electricity bills.